QUESTION OF THE MONTH - May 2020
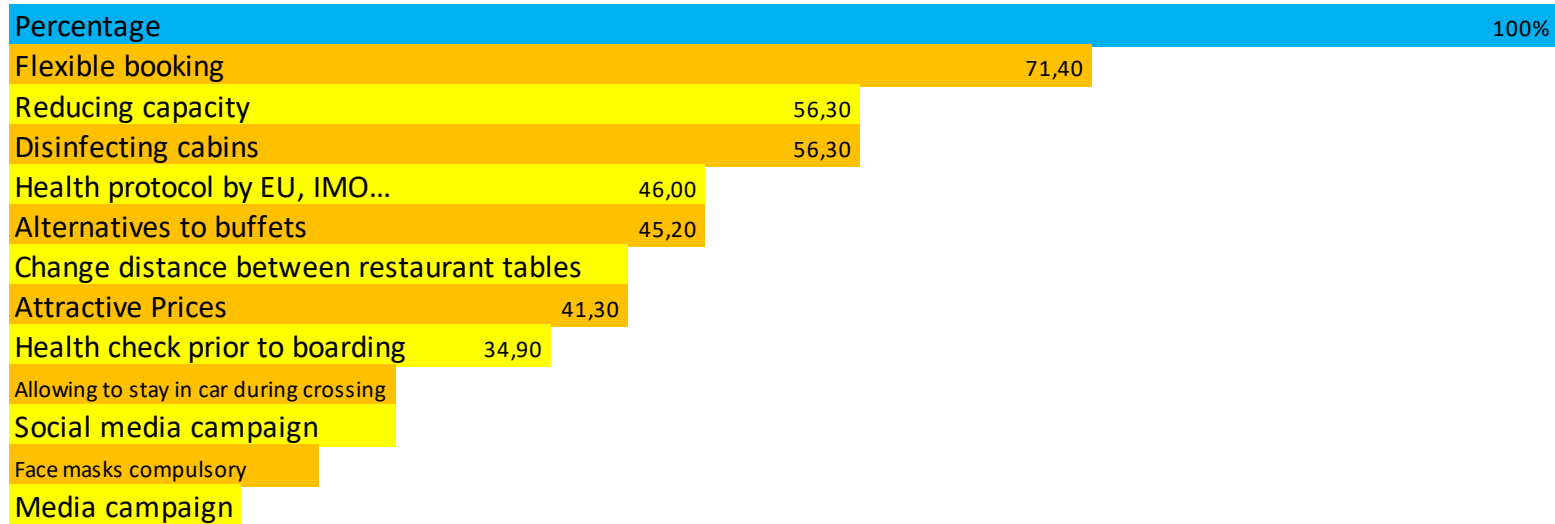
Passenger ferries: how to restore customer confidence in post-corona times?

Number of responses: 128

Percentage	100%
Flexible booking	71,40
Reducing capacity	56,30
Disinfecting cabins	56,30
Health protocol by EU, IMO…	46,00
Alternatives to buffets	45,20
Change distance between restaurant tables	
Attractive Prices	41,30
Health check prior to boarding	34,90
Allowing to stay in car during crossing	
Social media campaign	
Face masks compulsory	
Media campaign	

Some extra suggestions

More open deck space

Monitoring of air quality / AC

No other food than prepacked, or no catering at all (bring your own)

Some say they don't know the answer to this 'huge' question, for others 'it is not the end of the World".

Some say that a positive sustainability approach will help to restore confidence.